BE PART OF OUR

GROWTH STORY



ASSISTANT MANAGER / MANAGER – TRANSFORMATION CULTURE & CONTINUOUS IMPROVEMENT

TRANSFORMATION DEPARTMENT

You should ideally:

- be a degree holder in Business Management, Engineering, Operations, or a related discipline
- pocesss overall 6-8 years of experience in relevant field
- possess a professional certification in Toyota Production System (TPS) or Lean Six Sigma (Green Belt, Black Belt, or higher preferred)
- have proven experience in Continuous Improvement, Operational Excellence, Business Transformation, Innovation, or related fields
- have exposure to Design Thinking methodologies, modern digital tools, and AI-enabled productivity solutions
- possess strong facilitation, training, stakeholder engagement, project coordination, and communication skills
- be a proactive, collaborative, and innovative professional with the ability to inspire others and translate ideas into measurable business improvements

You will be mainly responsible for:

- driving bank-wide continuous improvement and innovation initiatives while promoting lean thinking, Design Thinking, and creative problem-solving
- planning, designing, and conducting lean six sigma training, interactive workshops, and tailored capability-building programmes
- introducing and promoting modern improvement methodologies, digital tools, and AI-enabled solutions to foster innovative thinking
- managing the Bank's Kaizen programme, including idea generation, mentoring, implementation, benefit tracking, and recognition
- building and engaging a network of Kaizen Champions/SPOCs across business units to embed continuous improvement practices
- facilitating cross-functional brainstorming sessions, innovation challenges, and practical problem-solving initiatives
- driving employee engagement, awareness campaigns, and recognition programmes to sustain a culture of continuous improvement
- monitoring and evaluating programme effectiveness, employee participation, and measurable business outcomes

We are an equal opportunity employer, committed to promoting an inclusive and diverse environment. Recruitment to the Bank is based solely on merit and competency irrespective of other characteristics that make our employees unique. Any form of canvassing is discouraged. Correspondence will only be with the short-listed candidates.

Please apply via e-mail by sending an updated CV or a DFCC Bank application form which could be downloaded from our website to recruit@dfccbank.com with the post applied for in the subject by **30th November 2026**.

Chief Human Resources Officer
DFCC Bank PLC 73/5,
Galle Road, Colombo 03