Sampath Bank
WE PRESENT YOUR FUTURE



JUNIOR CUSTOMER CARE EXECUTIVE I/II
(Contract Basis)

"BUILDING CUSTOMER TRUST THROUGH EXCEPTIONAL SERVICE AND MEANINGFUL CONNECTIONS."

WALK-IN INTERVIEW

Requirements

- Passed G.C.E. A/L
- Preferably below 25 years of age
- Excellent communication skills in Sinhala, English and/or Tamil
- Customer service oriented
- Computer and typing skills
- Willing to work on roster shifts, including weekends and public holidays
- For Junior Customer Care Executive I/II (Contract Basis): Minimum 1-3 years' experience in customer service, call centre operations, or a related field

Interview Details

17th & 19th November 2026
10.00 a.m. - 3.00 p.m.
8th Floor, Tharu Auditorium, Sampath Bank PLC,
No. 110, Sir James Peiris Mawatha, Colombo 02

Please bring your updated CV and copies of educational and work-related certificates.

Key Role

- Handle customer inquiries, complaints and service requests while delivering excellent customer service and meeting quality and productivity standards.

Chief Human Resource Officer
Sampath Bank PLC, No. 110, Sir James Peiris Mw., Colombo 02.

Suggestions & Complaints

Rise WITH SAMPATH