



Ready to take the next step in leadership?

At Seylan, every role carries the responsibility to move forward. This opportunity focuses on building capability, making sound decisions, and strengthening outcomes through people.

Senior Executive / Assistant Manager – Transformation & AI

Job Responsibilities

- Manage the Bank-wide process for identifying, collecting, evaluating and implementing incremental improvement ideas.
- Collect improvement ideas from staff, management, customers, auditors, consultants and other relevant sources.
- Manage the staff idea channel and ensure submitted ideas are reviewed, responded to and escalated where required.
- Review and categorize ideas to assess their relevance, potential benefits, risks and implementation requirements.
- Coordinate with relevant departments and committees to assess the practicality, feasibility, cost, risk and expected ROI of improvement ideas.
- Prioritize actionable ideas based on factors such as customer impact, business value, risk, cost, resources, complexity and implementation time.
- Prepare recommendations and proposals for management and relevant committees to support decision-making on improvement initiatives.
- Coordinate approved improvement initiatives with relevant business units and cross-functional teams and establish clear owners, timelines and expected outcomes.
- Follow up and monitor the implementation of approved initiatives and escalate delays, challenges and resource constraints when required.
- Monitor the benefits achieved from implemented improvements, including cost savings, productivity, customer experience, revenue and risk reduction.
- Maintain the improvement pipeline and provide regular updates to Transformation and AI Department (TAD) Management and relevant committees on ideas, initiatives, progress and benefits.
- Promote a continuous improvement culture by identifying opportunities to leverage process simplification, automation, AI, data and digital solutions to improve the Bank's performance.

The Person

- Minimum of 7 years of experience in process improvement, business analysis, transformation, project management or consulting.
- A full or part qualification in Banking / Finance.
- Bachelor's degree in Business, Finance, IT, Engineering, Analytics, Management or related field from a recognized university would be an added advantage.
- Strong analytical and presentation skills.
- Good understanding of ROI and business-case evaluation.
- Ability to work with senior and middle management.
- Experience in coordinating cross-functional teams.
- Understanding of digital, automation and AI opportunities.
- Strong follow-up & execution discipline.
- A mindset focused on simplification, customer value, efficiency and measurable business outcomes.

If you fulfill the above criteria, we invite you to email your CV along with a recently taken photograph to careers@seylan.lk within 7 days of this advertisement.

Only the shortlisted candidates will be contacted by Seylan HR.

Embrace courage. Unlock greatness.

