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இலங்கை மத்திய வங்கி
CENTRAL BANK OF SRI LANKA

The Central Bank of Sri Lanka (CBSL)
is seeking highly motivated professionals
to join its IT Team as

IT TECHNICIAN NETWORK
(ON CONTRACT)

1.0 The Job/Responsibilities:

- Provide field-level technical support for the bank's network infrastructure, including regional offices to maintain reliable network connectivity.
- Install, configure, and maintain network equipment including routers, switches, access points, and related cabling to support reliable, secure, and efficient network connectivity.
- Troubleshoot and resolve network connectivity issues, through onsite and remote - support, by coordinating with external service providers and vendors within defined service levels to minimize service disruptions.
- Support the operation and maintenance of WAN, LAN, and wireless networks in coordination with central IT and service providers to ensure uninterrupted network connectivity.
- Assist in network rollouts, upgrades, relocations, and decommissioning activities to support the timely and orderly implementation, transition, and retirement of network infrastructure.
- Support adherence to applicable network security standards and banking operational procedures to maintain secure and compliant network operations.
- Maintain accurate and up-to-date records of network assets, configurations, and field activities to support effective network maintenance.
- Support disaster recovery, backup connectivity, and business continuity initiatives at branch level to maintain network resilience and service continuity during disruptions.
- Provide general IT support to end users, including troubleshooting hardware, software, and access-related issues, in coordination with the IT Helpdesk when required to maintain operational continuity.
- Provide services based on shift basis (7:00 am - 3:15 pm, 8:00 am - 4:15 pm and 12:30 pm - 08:45 pm)

2.0 Required Minimum Qualifications & Experience:

2.1 Educational/Professional Qualifications

- Diploma in Information Technology, Networking, Telecommunications, or a related field (NVQ Level 5/SLQF Level 3 or above).

2.2 Experience:

- Minimum of one (01) year of hands-on experience in network support or field operations.
- Experience in supporting enterprise or multi-site network environments.
- Prior exposure to banking or financial services environments will be an added advantage.

3.0 Preferred Professional Qualifications:

- Networking certifications such as CCNA or equivalent
- Vendor-specific certifications (Cisco, Fortinet Huawei, etc.) will be an advantage
- Basic knowledge of IT service management practices (ITIL) is desirable

4.0 Required Skills:

- Commitment to Continuous Professional Development
- Networking and Collaboration
- Problem Solving
- Adaptability and Agility
- Communication skills

5.0 Age:

- Below 40 years of age as at 20.10.2026

6.0 Employment:

- On contractual basis for a period of not more than three (03) years.

7.0 Remuneration and Other Benefits:

- Negotiable, with EPF and ETF contributions, and medical benefits.

Selection Procedure

Candidates who fulfill the minimum required criteria as specified will be shortlisted for further evaluations. The selection will be based on multiple interviews.

Applications

Applicants who possess the required qualifications and experience and wish to apply for the above position should submit their applications only through the following link **on or before 20.10.2026**

Link : **https://www.cbsl.gov.lk/en/careers**

Applicants are strictly advised to adhere to the terms and conditions stipulated in the above link when submitting applications.

Those who do not possess the required qualifications and experience as at the closing date will not be eligible to apply for this post. Any application not meeting the required qualifications, received after the deadline or not in the prescribed format, will be rejected without any notice.

Applicants are strictly advised to upload scanned copies of the educational/professional qualifications and documents to verify service experience which meet the eligibility criteria for the above post. Any application without the copies of certificates relevant to Educational/Professional Qualifications and experience will be rejected without any notice at any stage of the recruitment process.

Candidates who fail to provide originals of relevant documents at the certificate verification conducted prior to the interview will not in any manner be considered as eligible candidates.

Any form of canvassing will be a disqualification. CBSL reserves the right to decide on the number of positions to be filled or postpone or cancel the recruitment. CBSL has the discretion to determine the relevancy of qualifications (subject area covered in the educational/professional qualifications) and experience for shortlisting applications, based on the requirements of the position. Only shortlisted candidates will be contacted for the next step of the recruitment process.

Section 20 and 24 (1) of the Central Bank of Sri Lanka Act, No. 16 of 2023 shall apply to all selected candidates.

Director – Human Resources
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