

BANK OF CEYLON

Bank of Ceylon is the largest banking institution in Sri Lanka with an islandwide branch network and operations in overseas locations, including a banking subsidiary in London. We are ranked among the Top 500 Banking Brands in the World and rated as the No. 1 bank in Sri Lanka.

We seek a dynamic and results-driven professional to spearhead the Bank's digital transformation in the capacity of:

Chief Digital Officer

KEY ACCOUNTABILITIES

- Lead the Bank's digital transformation strategy and drive innovation across all business areas.
- Oversee the development, enhancement and performance of digital channels, including Mobile Banking, Internet Banking and Self-service Platforms.
- Introduce new digital products, services and fintech partnerships to enhance customer experience and business growth.
- Promote automation, AI, analytics and process improvements to increase operational efficiency.
- Strengthen data governance and analytics capabilities to support informed decision-making.
- Ensure all digital platforms comply with cybersecurity, regulatory and risk management standards.
- Enhance digital customer experience through user-friendly solutions, digital onboarding and customer journey improvements.
- Lead and mentor digital teams while collaborating with IT, Operations, Retail and other business units.
- Monitor digital performance metrics and manage budgets for digital initiatives.
- Advise senior leadership and the Board on digital trends, opportunities and strategic priorities.

Eligibility Criteria

Academic Background

- A Bachelor's or Master's Degree in Information Technology, Computer Science / Engineering, Business Administration, Finance or related disciplines from a university recognised by the University Grants Commission of Sri Lanka.
- Preference will be given to those who have a Masters' Degree in Digital Transformation, Data Science or Technology Management or Project Management from a university recognised by the University Grants Commission of Sri Lanka.
- Candidates with the following certifications will have an added advantage.
 - Professional certifications in digital or technology leadership
 - Certified Digital Transformation Officer (CDTO)
 - PMP, PRINCE2, or Agile/Scrum certifications
 - AWS, Azure, GCP cloud certifications

Experience

A minimum of 5 years' experience in leading enterprise-wide digital transformation in a banking or regulated financial services organisation.

Key Attributes

- Possess a creative mindset focused on driving transformative change.
- Committed to achieving measurable outcomes.
- Proven experience in directing cross-functional digital teams to implement innovative solutions.
- Ability to align business operations with appropriate technical solutions.
- Exposure to global best practices in digital banking.
- Ability to navigate regulated environments and ensure full compliance with financial regulations.
- A track record of delivering measurable digital KPIs: adoption, cost-efficiency, revenue growth, customer satisfaction.

Age

Below 55 years of age as at the closing date of the application.

General

- Initial contract period will be three (03) years and extension of the service is based on the performance (the performance will be evaluated annually).
- An attractive remuneration package will be offered based on the market rates and the candidate's profile.

Selection Procedure

Shortlisted candidates, based on the above eligibility criteria, will be selected through an interview process.

Application Procedure

Send us your complete, updated Curriculum Vitae, including the contact details of two non-related referees, along with supporting documents, by email to careers@boc.lk, mentioning the post you have applied for as the Subject line of your email, to reach us on or before 31st October 2026.

Any application not meeting the above required eligibility criteria as at the closing date or received after the closing date or failure to provide the relevant supportive documents to prove the fulfilment of the above eligibility criteria will be rejected / disqualified at any stage of the recruitment process without notice.

All the prospective applicants are expected to read the Bank's "Personal Data Protection Notice for Recruitment," which is available on the Bank's website under HR Management page (<https://www.boc.lk/hr-management>) and acknowledge the same in the email when applying for the vacancy.

Deputy General Manager (Human Resource Operations)
Human Resource Division,
Bank of Ceylon,
Colombo 1.

- Any form of canvassing will lead to immediate disqualification.
- The Bank reserves the right to call only short-listed candidates.
- The Bank reserves the right to postpone / cancel the recruitment.
- The Bank protects the privacy and confidentiality of your information as per the Personal Data Protection Policy of the Bank.



AA-(Ika) Fitch Ratings, Brand Rating: AAA (Brand Finance Lanka)
Bank of Ceylon is a Licensed Commercial Bank supervised by the Central Bank of Sri Lanka.
For suggestions/comments/complaints - <https://www.boc.lk/contact>

Head Office, BOC Square,
No.1, Bank of Ceylon Mawatha, Colombo 1.

