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இலங்கை மத்திய வங்கி
CENTRAL BANK OF SRI LANKA

The Central Bank of Sri Lanka (CBSL)
is seeking highly motivated professionals
to join its IT Team as

BUSINESS ANALYST
(ON CONTRACT)

1.0 The Job/Responsibilities:

- Elicit, analyse, and validate, business, functional, non-functional, reporting, data, and integration requirements in consultation with relevant stakeholders to support the development of solutions that meet identified business needs.
- Develop business requirement documents, user stories, use cases, process flows, workflow diagrams, acceptance criteria, and other project documentation to ensure clear communication of business requirements and support effective solution development.
- Analyse existing business processes, identify gaps and improvement opportunities, and recommend practical technology-enabled solutions to enhance efficiency, reduce costs, and improve service quality.
- Coordinate with project managers, solution architects, software developers, Quality Assurance, infrastructure and cybersecurity teams, vendors, and business users to clarify requirements and facilitate effective solution implementation.
- Support backlog refinement, sprint planning, requirement prioritization, change impact analysis, and scope management in Agile or hybrid project environments to facilitate effective requirements management and project delivery.
- Assist in preparation of test scenarios, user acceptance testing, defect clarification, training materials, user guides, to facilitate effective solution validation, user readiness, and implementation.
- Assess requirements and proposed solutions against applicable information security, data protection, operational, audit, and regulatory requirements to support compliant and controlled solution delivery.

2.0 Required Minimum Qualifications & Experience:

2.1 Educational/Professional Qualifications

- A Bachelor's Degree in Information Technology, Computer Science, Information Systems, Software Engineering, Business Information Systems, Management Information Systems, Business Administration, Engineering (in an Information Technology related discipline) or a related field obtained from a local or foreign University, recognized by the University Grants Commission of Sri Lanka.

2.2 Experience:

- Minimum of two (02) years of post-qualification experience in business analysis including experience in preparing business requirements documents, functional specifications, user stories, process flows, test scenarios, and user acceptance testing documentation.
- Experience in banking, financial services, government, or other regulated enterprise environments will be an added advantage.

3.0 Preferred Professional Qualifications:

- Professional qualifications in business analysis - CBAP, CCBA or PMI-PBA certification.

4.0 Required Skills:

- Proficiency with business analysis tools, project management and diagramming tools, familiarity with tools like Excel, SQL, Power BI, Tableau, or other data visualization and analysis software
- Communication
- Analytical Thinking
- Technical Writing
- Attention to Detail
- Interpersonal Skills
- Time Management

5.0 Age:

- Below 40 years of age as at 20.10.2026

6.0 Employment:

- On contractual basis for a period of not more than three (03) years.

7.0 Remuneration and Other Benefits:

- Negotiable, with EPF and ETF contributions, and medical benefits.

Selection Procedure

Candidates who fulfill the minimum required criteria as specified will be shortlisted for further evaluations. The selection will be based on an assessment/s that may consist of a technical skills assessment followed by interview/s.

Applications

Applicants who possess the required qualifications and experience and wish to apply for the above position should submit their applications only through the following link **on or before 20.10.2026**

Link : **https://www.cbsl.gov.lk/en/careers**

Applicants are strictly advised to adhere to the terms and conditions stipulated in the above link when submitting applications.

Those who do not possess the required qualifications and experience as at the closing date will not be eligible to apply for this post. Any application not meeting the required qualifications, received after the deadline or not in the prescribed format, will be rejected without any notice.

Applicants are strictly advised to upload scanned copies of the educational/professional qualifications and documents to verify service experience which meet the eligibility criteria for the above post. Any application without the copies of certificates relevant to Educational/Professional Qualifications and experience will be rejected without any notice at any stage of the recruitment process.

Candidates who fail to provide originals of relevant documents at the certificate verification conducted prior to the interview will not in any manner be considered as eligible candidates.

Any form of canvassing will be a disqualification. CBSL reserves the right to decide on the number of positions to be filled or postpone or cancel the recruitment. CBSL has the discretion to determine the relevancy of qualifications (subject area covered in the educational/professional qualifications) and experience for shortlisting applications, based on the requirements of the position. Only shortlisted candidates will be contacted for the next step of the recruitment process.

Section 20 and 24 (1) of the Central Bank of Sri Lanka Act, No. 16 of 2023 shall apply to all selected candidates.

Director – Human Resources
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