

TECH LEAD – ATM/ DEBIT CARD APPLICATIONS SUPPORT

1. EDUCATIONAL QUALIFICATIONS

Bachelor’s Degree or Master’s Degree in Information Technology or related field from a UGC recognized local or foreign university
(Please attach a copy with your application)

2. PROFESSIONAL QUALIFICATIONS

Professional Certification in ITIL Foundation will be added advantage

3. PREVIOUS WORK EXPERIENCE

- Should have a minimum 8 years of hands-on experience in Payment Card Industry OR in ATM switching software with transaction processing.
- Minimum 3 years proven experience working with BASE24 application (Classic/ EPS) and HP Nonstop server platforms will be added advantage.
- Good understanding of system requirements for banking operational processes.
- Experience in payment card related operations will be preferred
- Solid experience and knowledge on debit card business plus surrounding business will be preferred
- Solid technical experience on Debit card system, ATM Management and Payment schemes will be preferred
- Exposure to multiple computer platforms
- Good insight to technology trend and new technology in payment market
- Solid experience in supporting related systems

4. REQUIRED SKILLS

Technical Skills

- Experience handling with Log analysis, performance tuning, and troubleshooting and Secure connectivity (HSMs, encryption, TLS)
- Knowledge of ISO 8583 messaging, Secure connectivity, encryption, and HSM interactions, Key Management process and EMV technology
- Familiarity with PCI-DSS requirements, Information security best practices in card environments and DR, BCP, and high-availability setups
- Ability to read and interpret Scheme technical specifications and System design documents and integration guides

Operational Skills

- Strong incident management and escalation handling skills
- Ability to work under pressure during critical incidents and cutover activities
- Experience in change management and release coordination
- Good Communications skills, Problem solving skills, Interpersonal relations skills, Supervisory skills and Analytical skills

5. REQUIRED COMPETENCIES

- Analytical Thinking: Ability to diagnose complex system issues and identify root causes
- Attention to Detail: High level of accuracy when handling financial and transaction-related systems
- Ownership and Accountability: Takes full responsibility for assigned systems and deliverables
- Communication Skills: Ability to clearly communicate technical matters to both technical and non-technical stakeholders
- Collaboration: Works effectively with internal teams, vendors, and external partners
- Decision-Making: Able to make sound technical decisions in time-sensitive situations
- Compliance Mindset: Strong awareness of regulatory, security, and audit requirements
- Availability: able to work during off-hours, upgrades, and incident situations is expected
- Value Orientation and Team Leadership

• EMPLOYMENT CATEGORY

- Fixed Term Contract

• CONTRACT PERIOD

- The total contract period will be 03 years (Subject to review of performance annually)

• SALARY SCALE

- Negotiable; An attractive remuneration package will be offered based on the candidate’s profile.

• AGE LIMIT

- 40 years or below as at the closing date

APPLICATION PROCEDURE

•Applicants may submit their applications along with the photocopies of Degree certificates, Professional Qualification certificates all other relevant educational certificates, and documents to prove experience with the copies of Birth Certificate and National Identity Card to the email **career@bocits.lk** or to the following address via registered post with the post applied for marked at the top left corner of the envelope to reach us on or before **02/10/2026**.

Any application not meeting the above required eligibility criteria as at the closing date or submitting without photocopies of relevant supportive documents or submitting incorrect information or received after the closing date will be rejected at any stage of the recruitment without any further notice.

Chief Executive Officer

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