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**EXECUTIVE OFFICER -
CORPORATE DIGITAL
CHANNELS & BUSINESS
DEVELOPMENT**

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Job Description :

Client Onboarding and Integration : Support and lead end-to-end H2H and API implementations, working with Technology, Relationship and Branch teams to increase digital adoption, achieve business targets and deepen client relationships.

Technical Liaison and Scoping : Assess client ERP and integration requirements, prepare clear business and technical specifications and coordinate delivery with IT and Development teams.

First-Line Technical Support : Act as the primary support contact for H2H and API clients, investigating transaction and connectivity issues before escalating complex incidents.

Who we're looking for :

Education : Bachelor's or Master's Degree in Information Technology, Computer Science, Business Administration, or a related field (UGC recognized).

Experience : 2 - 4 years in the financial industry, with a focus on system integration, technical customer service, or digital platforms.

Domain Knowledge : Prior exposure to Cash Management and Digital Banking platforms is highly preferred. Familiarity with API integrations is a distinct advantage.

Project Management Skills : Proven ability to drive projects from inception to completion with rigorous follow-up.

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