

REGIONAL RECOVERY OFFICER – ASSISTANT MANAGER SME RECOVERIES

The Job Holder is responsible for managing/driving the collections and recoveries in the respective region and maintaining the delinquent flow rates and stage 3 recoveries per the Bank's budgets/ KPIs.

THE JOB

- Responsible for managing Collection and Recoveries of the assigned region
- Coordinating with Network staff members to drive the recovery to maintain lower NPA/stage 3 ratios
- Manage/conduct the field visits efficiently/effectively and plan regional visits for all buckets to negotiate settlements
- Work closely with the respective portfolio managers at SME Recoveries unit to maximize stage 3 recoveries pertaining to the region
- Responsible for identifying problem cases proactively and discuss amicable settlements to avoid litigation time/cost
- Coordinate with the in-house legal recovery team to follow up on cases and assist them to fast track litigation process to obtain judgement or enter settlements with clients
- Provide required support by visiting the client/negotiation to enable timely processing of Restructuring and stage 3 Reschedulements
- Responsible in working closely with SME Collection & Recoveries team to achieve the Bank budgets and KPI

THE PERSON

- Possess minimum of 08 years working experience with at least 06 years experience in handling Credit/ Recoveries
- Be part/ full qualified in Banking and/ or completion of Diploma in Credit
- Possess sound knowledge in Collections and Recovery process
- Strong negotiation skills
- Possess excellent interpersonal and communication skills
- Ability to work independently and willing to travel to any part of the country

The position is at Associate Manager Level.

Please login to <https://www.ndbbank.com/careers> to apply on or before 21st August 2026.

We will correspond only with the shortlisted applicants
"We are an equal opportunity Employer"



The future is banking on us

Vice President Human Resources