

Great
Place
To
Work®

Certified

SEP 2025-SEP 2026

LKA

BE PART OF OUR

GROWTH STORY

JUNIOR EXECUTIVE CREDIT & OPERATIONS SUPPORT



You should ideally:

- possess a Diploma in Applied Banking and Finance or an equivalent professional qualification, or a degree in Banking, Finance, Business Administration, or a related field
- have a minimum of 4 years of experience in banking operations with sound credit knowledge
- demonstrate a strong understanding of banking operational guidelines, policies, and procedures
- possess knowledge of compliance requirements, audit standards, and regulatory expectations within the banking sector
- have strong system-related knowledge and the ability to work with operational reports, analysis, and process monitoring activities
- possess excellent analytical, problem-solving, writing, presentation, negotiation, and stakeholder management skills

You will be mainly responsible for:

- monitoring branch operations to identify operational deviations, lapses, and non-compliance with established guidelines and procedures
- generating, reviewing, and analyzing branch monitoring reports, transactions, and account activities to identify operational errors and risks
- providing operational guidance, conducting knowledge-sharing initiatives, and supporting branches in maintaining high operational standards
- analyzing existing credit and operational processes and recommending improvements to enhance efficiency, accuracy, and compliance
- preparing and circulating operational alerts, statistical reports, presentations, and management information to support decision-making
- supporting special projects, system implementations, stakeholder coordination, and ensuring adherence to service level standards and regulatory deadlines

We are an equal opportunity employer, committed to promoting an inclusive and diverse environment. Recruitment to the Bank is based solely on merit and competency irrespective of other characteristics that make our employees unique. Any form of canvassing is discouraged. Correspondence will only be with the short-listed candidates.

Please apply via e-mail by sending an updated CV or a DFCC Bank application form which could be downloaded from our website to recruit@dfccbank.com with the position applied for mentioned in the subject line, within 7 days of this advertisement.

Chief Human Resources Officer
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Fitch Ratings A (Ika)
Licensed Commercial Bank supervised by CBSL

 **DFCC BANK**
Keep Growing