

CONTACT CENTRE ASSOCIATES

We're seeking Contact Centre Associates to embark on a journey of connecting, assisting, and transforming customer experiences. It's your turn to immerse yourself in a role of opportunities at a leading corporation in Sri Lanka.

THE JOB

- Attend and resolve customer inquiries passionately
- Go beyond and deliver exceptional service
- Work collaboratively with team members to reach shared objectives
- Demonstrate flexibility by embracing shift-based schedules, including weekends
- Address customer complaints and requests with a commitment to delivering on promises

THE PERSON

- School leavers with pending A/L results along with B passes for Mathematics and English at the GCE Ordinary Level Examination in one sitting are encouraged to apply
- Be below 22 Years of age
- Energetic and enthusiastic
- Must be a team Player with good communication and interpersonal skills

Call for Walk-in Interview on 11th September 2026

Location: No.40, Nawam Mawatha, Colombo 02 | Time: 01.00 PM - 04.00 PM



Vice President Human Resources