

JOIN THE MOST RESPECTED BANK

**CONTACT
CENTRE
ASSOCIATE**
Fixed Term Contract

Where your career grows, your work creates impact,
and you become your best self.

Be the voice our customers trust.
Join Commercial Bank's 24/7 Contact Centre and
grow your career with a team built around service, learning, and opportunity.

Job Description:

Efficiently handle inbound / outbound calls with professionalism

Deliver effective customer solutions for inquiries

Work on a shift basis, including weekends, public holidays and
night shifts

Location - Colombo

Who we're looking for:

Age between 21 to 35 years

Passed G.C.E. O/L, Edexcel or Cambridge O/L
with "Credit" passes in Mathematics and English

Minimum one year of work experience preferred; prior experience
in a customer service, contact center/call center or telemarketing/
sales role is highly desirable.

Exceptional communication skills
(trilingual or bilingual candidates are preferred)

**APPLY THROUGH OUR
CORPORATE WEBSITE**

www.combank.lk ► Careers ► Open Positions ► Contact Centre Associate

**More Growth.
More Purpose.
More You.**

 **COMMERCIAL BANK**

