

BANKING ASSOCIATES RETAIL COLLECTIONS & RECOVERIES



THE JOB:

Due to business expansion, NDB Bank is currently looking for Collections Associates, for our Retail Collections and Recoveries Unit. Collections Associates are required to use negotiation skills to recover delinquent payments whilst providing the best service to fulfill our clients' needs.

THE PERSON:

- Should be below 24 years of age and possess 2 passes at the G C E (A/L) in one sitting
- Ability to deal effectively and professionally in a rapidly changing and fast paced environment
- Must be highly motivated , with a superior level of initiative with strong negotiation skills
- Be a committed team player in achieving common business goals
- Should be courteous, patient, and solutions focused with customers
- Possess excellent listening and problem-solving skills
- Possess good communication skills
- Preferably from Colombo and suburb

Position is at **Banking Associate Level.**

Please login to <https://www.ndbbank.com/careers> to apply.
We will correspond only with the shortlisted applicants



011 744 8888 www.ndbbank.com

A (3aa) Fitch Rating - National Development Bank PLC (PQ. 27) is a licensed commercial bank supervised by the Central Bank of Sri Lanka. Eligible deposit liabilities are insured with the Sri Lanka Deposit Insurance Scheme implemented by the Monetary Board for compensation up to a maximum of Rs. 1,100,000/- per depositor.

Vice President Human Resources