Job Description

SriLankan Airlines Ltd, the National Carrier of Sri Lanka operates with a network of destinations throughout Asia, the Middle East, Europe, and Australia. The Airline has a strong presence in the Maldives and Southern India. SriLankan is a member of the 'oneworld' alliance.

SriLankan IT Systems drives the airline's IT strategy through digital transformation, technology adoption, data modeling, business intelligence, and business continuity. The focus is on transforming business and operational processes, expanding digital passenger reach, and improving customer experience through solutions design, development, and integrations while enhancing airline IT domain knowledge. Award-winning SriLankan IT team is seeking dynamic individual to join as a Lead Network Engineer(Airport & Flight Operations).

The individual is responsible for Implement and evolving modern, robust and cost effective IT solutions to meet the business requirements of the airline by utilizing the right combination of innovative & proven technologies in the industry. Maintain and support Airport IT systems and services 24x7x365 to ensure meeting Service Level Agreements(SLA)/ Operational Level Agreements (OLA), standards and industry best practices. Lead and administrate a team of technical staff to achieve the set IT service standards/targets in airport service delivery (Bandaranaike International Airport, Mattala Rajapaksa International Airport & flight Operations) and to maintain a satisfactory user experience.

Key responsibilities will include:

- Lead a 24X7 technical support team and ensure incident, problem,capacity, change, configuration & request management processes are implemented & followed to meet agreed Service Level Agreements & Operational Level Agreements at Bandaranaike International Airport, Mattala Rajapaksa International Airport & flight Operations.

- Work and liaise with the wider technical community, including managed service providers and other operations teams, on implementation, maintenance & support of Airport IT infrastructure services.

- Ensure continuous improvements to the existing IT systems at Bandaranaike International Airport , Mattala Rajapaksa International Airport & flight Operations, evolving current solutions, introducing emerging technologies & new practices whenever appropriate to achieve cost and performance benefits.

- Establish and maintain standards, build processes, procedures and documentation to ensure the reliability and serviceability of IT infrastructure meeting operational requirements and industry standards such as ISO,ITIL.

- Provide a 3rd level of expert advice and support for related incidents and problems to the 24/7 team as and when required.

- Liaise with Airport and Flight Operations Management teams, Airport & Aviation Services(Sri Lanka) Limited,Civil Aviation Authority,Customs, Immigration and other stake holders at Airport to ensure most appropriate IT infrastructure is in place at the Airport and Flight Operations.

- Project planning and management to oversee mid to long-term IT enterprise solutions.

Requirements

Bachelors' Degree * in relevant field from a recognized University with a minimum of 04 years post qualifying Relevant Experience (* Engineering, Computer Science, General Science with Mathematics, Management Information Systems, Applied Statistics etc.)

OR

Full professional qualification equivalent to NVQ Level 07 with 06 years post qualifying experience in a relevant discipline.

Be a Sri Lankan citizen.

The upper age limit should be 35 years as of 06th February 2026, which is the closing date.

Employment will be offered on fixed term contract.

We are an equal opportunity organization.

Influencing will be a reflection of unsuitability.

Please note that we will correspond with you within a month of closing the advertisement in the event your application is shortlisted for consideration.