

Application for the Post of Manager-Call Centre Operations

| Personal Information | | | | | | For Office use only | |
|--|----------------|----------|----------------|-------|---|---------------------|--|
| Full Name | | | | | | | |
| Name with Initial | | | | | | | |
| Date of Birth | DD | MM | YYYY | Photo | | | |
| Age (as at the closing date of application, 02.02.2026) | Years & Months | | | | | | |
| Gender | | | | | | | |
| NIC No | | | | | | | |
| Mobile No (1) | | | | | | | |
| Mobile No (2) | | | | | | | |
| Personal E-mail | | | | | | | |
| Permanent Address | | | | | | | |
| Education Qualification | | | | | | | |
| Degree (offered by a University /Institution recognized by the university Grant Commission of Sri Lanka) | | | | | If available, Please tick the appropriate box below | | |
| Possess a Master's degree in Business Administration, Management | | | | | YES | NO | |
| Possess a Bachelor's degree in Business Administration, Management | | | | | YES | NO | |
| Possess a Diploma in Business Administration, Management | | | | | YES | NO | |
| Other Master's or Bachelor's Degree or Diploma (Please specify field) | | | | | YES | NO | |
| Work Experience | | | | | If available, Please tick the appropriate box below | | |
| Minimum of 10 years of experience in a contact center environment. | | | | | YES | NO | |
| with at least 05 years in an Assistant Manager/Manager role. | | | | | YES | NO | |
| Current Working Details | | | | | | | |
| Name of the organisation | Designation | Duration | Nature of Duty | | | | |
| | | | | | | | |
| Non-Related Reference Details | | | | | | | |
| Name | | | | | | | |
| Designation | | | | | | | |
| Organization | | | | | | | |
| Mobile | | | | | | | |
| E-mail | | | | | | | |
| Declaration | | | | | | | |
| I hereby confirm that the above-provided information is true, accurate, and complete to the best of my knowledge and belief. | | | | | | | |
| Signature | | | Date | DD | MM | YYYY | |