



We are Sri Lanka's premier private sector commercial bank. Our visionary journey has taken us beyond the realms of business as we have made a conscious effort to go where no bank has dared to go; from downtrodden villages long-forgotten, to the world across the shores. The driving force behind this epoch-making journey is our strong team of achievers, affectionately known as the Hatna Family. As we continue to make history and move ahead, we invite dynamic and ambitious individuals to join us in our trailblazing banking saga.

We are looking for bright minds to help us create a world of happy experiences.

BUSINESS ANALYST (DIGITAL BANKING/TECHNOLOGY)

Job Role

This role requires strong analytical thinking, excellent communication skills, and the ability to work in a structured Agile/Scrum delivery environment.

Key Duties and Responsibilities

- Gather, analyze, and document business requirements from stakeholders across business and technology teams.
- Convert requirements into clear BRDs / FRDs / user stories / acceptance criteria.
- Work closely with Product Owners, architects, developers, QA, and delivery teams to clarify scope and expected outcomes.
- Facilitate requirement workshops, stakeholder discussions, and solution walkthroughs.
- Support Agile ceremonies including sprint planning, backlog grooming, standups, demos, and retrospectives.
- Ensure proper traceability from requirements, development, testing, delivery.
- Assist QA teams with test scenarios, UAT support, and validation of delivered features.
- Identify process improvements and contribute to better customer experience and operational efficiency.
- Support change management, release documentation, and stakeholder communication.

Educational Qualifications

- A Degree from a recognized University in the fields of Computer Science, Software Engineering/IT or relevant field
- A Master's Degree in Computer Science, Software Engineering/IT or a relevant field will be an added advantage.

Work Experience

- Minimum 3+ years of experience in the software engineering
- Experience supporting UAT and production rollout activities will be an added advantage.
- Experience in regulated environment such as banking, fintech, payments, lending, onboarding, or digital channels will also be an added advantage.

Skills and Competencies

- Requirements analysis and documentation
- Stakeholder engagement and communication
- Traceability and change management
- Product and technology collaboration
- Quality assurance and UAT support
- Digital banking and technology exposure
- Process improvement and customer focus
- Analytical thinking
- Owner and accountability

Interested candidates are invited to apply for the position

All applications must reach us by,

2nd February 2026



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