

JOIN THE FORCE TO REIMAGINE BANKING

Join Commercial Bank's Team Driving the Future of Banking

SENIOR MANAGER - DIGITAL PRODUCT DEVELOPMENT



Commercial Bank is leading Sri Lanka's digital banking transformation with a strong focus on world-class digital products, superior customer experiences, and continuous innovation. As we expand our digital ecosystem, we are looking for a forward-thinking and dynamic professional to drive new product development across all digital banking platforms.

JOB PROFILE

- Drive end-to-end execution of digital banking improvements across mobile banking, internet banking, and other digital platforms.
- Analyse customer needs, market trends, and global benchmarks to identify high-impact improvements and new product opportunities.
- Lead cross-functional collaboration with IT, Legal, Marketing, Security, Operations, Risk, Compliance, and Analytics.
- Develop product roadmaps, user journeys, UI/UX requirements, wireframes, and test cases.
- Coordinate development timelines, production readiness, and release quality.
- Lead UI/UX teams to deliver best-in-class digital experiences aligned to global design standards.
- Oversee quality assurance, UAT processes, defect resolution, and release governance
- Manage agile sprints, feature backlogs, and demo sessions.
- Drive continuous improvement using lean methodologies across product processes.
- Conduct competitive analysis, customer feedback assessment, and feature validation.

APPLICANT PROFILE

- Bachelor's Degree in Information Technology/ Computer Science/Business Administration/ Information Systems/Digital Banking & Finance or a related field which recognized by the University Grants Commission.
- Minimum 6 years' experience in financial services with exposure to product management, digital banking, UI/UX, requirements analysis, competitive analysis, and customer insights.
- Strong expertise in digital product development, agile delivery, user experience, and quality assurance.
- Excellent analytical skills with the ability to interpret data and market insights.
- Strong people leadership, stakeholder management, and project management capabilities.
- Exceptional communication, documentation, and presentation skills
- Ability to work under pressure and manage complex multi-team delivery environment

Apply Now !

www.combank.lk

Careers

Open Position

Senior Manager - Digital
Product Development

Application closing date - 19th December 2025

 **COMMERCIAL BANK**

*Conditions Apply
Supervised by the Central Bank of Sri Lanka | Fitch Rating AA-(lka)