JOIN THE FORCE TO REIMAGINE BANKING

Join Commercial Bank's Team Driving the Future of Banking

MANAGER - DIGITAL PRODUCT TESTING & IMPLEMENTATION



Commercial Bank is driving Sri Lanka's digital banking evolution with a mobile-first vision, world-class platforms, and a relentless commitment to quality and user experience. We are seeking a detail-driven, analytical, and collaborative professional to lead UAT and implementation for our digital products.

JOB PROFILE

- Lead and execute end-to-end UAT for mobile banking, internet banking, and digital touchpoints across customer segments.
- Develop UAT test cases, scenarios, and acceptance criteria ensuring full coverage.
- Coordinate with IT, developers, BAs, UX/UI teams, and stakeholders for smooth UAT cycles
- Manage regression testing, exploratory testing, and scenario-based testing.
- Document defects, track resolution, and ensure high-quality releases
- Continuously improve UAT methodology, tools, automation, and best practices.
- Collaborate with product teams to align UAT with product roadmaps and enhancement
- Support digital growth initiatives through insight-driven improvement
- Partner with marketing teams to support digital adoption and customer engagement
- Conduct analysis on customer behaviour and competitive trends for digital enhancement
- Identify training needs and enhance digital product knowledge across teams.

APPLICANT PROFILE

- Bachelor's Degree in Information Technology/ Computer Science/Information Systems/Software Engineering/Digital Banking & Finance or a related field which recognized by the University Grants Commission
- Minimum 6 years' experience with at least 2 years in digital banking applications
- Proven expertise in UAT, QA, and digital platform testing.
- Strong analytical skills with experience developing detailed test cases.
- Excellent communication and stakeholder management skills.
- Strong project management abilities with cross-functional coordination.
- Experience in automation and test tools is an advantage.

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