## **CONTACT CENTRE ASSOCIATES**

We're seeking Contact Centre Associates to embark on a journey of connecting, assisting, and transforming customer experiences. It's your turn to immerse yourself in a role of opportunities at a leading corporate in Sri Lanka

## **THE JOB**

- Attend and resolve customer inquiries passionately
- Go beyond and deliver exceptional service.
- Work collaboratively with team members to reach shared objectives
- Demonstrate flexibility by embracing shift-based schedules, including weekends
- Address customer complaints and requests with a commitment to delivering on promises

## THE PERSON

- School leavers who possess B passes for Mathematics and English at GCE Ordinary Level Examination in one sitting are encouraged to apply
- Be below 22 Years of age
- Energetic and enthusiastic
- Must be a team Player with good communication and interpersonal skills

Please login to https://www.ndbbank.com/careers to apply We will correspond only with the shortlisted applicants.



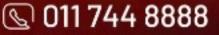


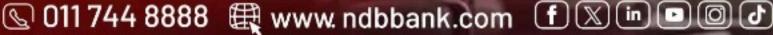


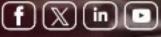












The future is banking on us

**NDB** bank