

JOIN THE FORCE TO REIMAGINE BANKING

Join Commercial Bank's Team Driving the Future of Banking

ASSISTANT MANAGER – DIGITAL PRODUCTS DEVELOPMENT



Commercial Bank continues to lead Sri Lanka's digital banking evolution, delivering world-class mobile and online banking experiences. To support our next wave of innovation, we are seeking a dynamic and quality-driven professional to strengthen our Digital Product Development team.

JOB PROFILE

- Work closely with UI/UX designers to deliver intuitive, user-centric product experiences.
- Conduct user research, analyse customer feedback, and translate insights into product improvements.
- Support the development of digital product roadmaps and new product concepts.
- Prepare wireframes, feature specifications, and process maps for new improvements.
- Conduct Quality Assurance testing from the product perspective across mobile banking, internet banking, merchant platforms, and admin portals.
- Validate product journeys, UI/UX flows, and feature outcomes before handing over to the UAT team.
- Coordinate with IT, QA teams, designers, and business teams to ensure timely releases.
- Report product issues, follow up on fixes, and re-test to ensure readiness for release.
- Prepare release notes and maintain records of test cycles, reports, and dashboards.
- Conduct competitor analysis, market research, and trend studies to drive new product ideas.
- Assist in defining KPIs, tracking performance, and continuously improving digital journeys.

APPLICANT PROFILE

- Bachelor's Degree in Information Technology/ Computer Science/Information Systems/Software Engineering/Digital Banking & Finance or a related field which recognized by the University Grants Commission
- Minimum 2 years' experience in digital products, fintech, banking, technology, or related fields.
- Good knowledge of product management, feature analysis, and digital product development
- Exposure to UI/UX, agile practices, and digital platforms.
- Strong analytical and problem-solving skills with excellent attention to detail
- Ability to manage multiple improvements, designers, and timelines.
- Strong communication, documentation, and coordination skills.
- Experience in product QA or functional testing is an advantage.

Apply Now !

www.combank.lk

Careers

Open Position

Assistant Manager – Digital
Products Development

Application closing date - 19th December 2025

 **COMMERCIAL BANK**

*Conditions Apply
Supervised by the Central Bank of Sri Lanka | Fitch Rating AA-(lka)