



We are Sri Lanka's premier private sector commercial bank. Our visionary journey has taken us beyond the realms of business as we have made a conscious effort to go where no bank has dared to go; from downtrodden villages long-forgotten, to the world across the shores. The driving force behind this epoch-making journey is our strong team of achievers, affectionately known as the Hatna Family. As we continue to make history and move ahead, we invite dynamic and ambitious individuals to join us in our trailblazing banking saga.

We are looking for bright minds to help us create a world of happy experiences.

FRAUD GUARD MONITORING ASSOCIATE

(FIXED TERM CONTRACT)

Job Role

We are seeking detail-oriented and vigilant candidates to join our team. The ideal candidates will be responsible for the 24/7 surveillance of card transaction activity through Visa and Mastercard systems. You will play a vital role in safeguarding our customers and institution from potential fraud by developing and maintaining rules, addressing exceptions, and ensuring compliance with regulatory guidelines.

Duties and Responsibilities

- Transaction Monitoring: Conduct continuous, 24/7 monitoring of Visa and Mastercard transactions to proactively identify and mitigate potentially fraudulent activities.
- Rule Management: Configure and maintain transaction rules on Visa and Mastercard systems to manage compliance and detect violations.
- Compliance Oversight: Ensure compliance with CBSL guidelines by monitoring credit limit breaches and initiating corrective fund transfers as needed.
- Monitor customers with available balances exceeding their approved credit limits and ensure compliance with Central Bank of Sri Lanka (CBSL) guidelines by instructing fund transfers when necessary.

Requirements

- Age: 18-25 years
- Language Skills: Fluency in Sinhala and English; knowledge of Tamil will be an added advantage
- Work Hours: Roster basis (Earliest shift to start at 7 am and last shift to start at 10PM). You will be required to work 5 days a week.
- Skills: Computer literacy and customer service
- Experience: Previous experience in Fraud Monitoring is a plus, but freshers/school leavers are also welcome to apply
- Location: The work location will be at HNB Towers, Maradana.
- Flexibility: Willingness to work on shift basis including night shifts to support the 24/7 operation (Transport will be provided for shifts ending after 10.00pm within a radius of 21KM from the Centre). Also the candidate should be flexible to work on weekends and public holidays.

Educational Qualifications

- Ordinary Level (Local/London) with minimum 5 "C" passes including English and Mathematics
- Advanced Level (Local/London) with minimum 3 "S" passes

Interested candidates are invited to apply for the position
All applications must reach us by.

30th September 2025

APPLY VIA XPRESSJOBS

