

BUILD YOUR CAREER WITH CARGILLS BANK

Assistant Manager

Fraud Risk & Dispute Resolution

JOB RESPONSIBILITIES

- Manage and supervise overall activities related to fraud Risk, Dispute and card compliance
- Supervision of transaction monitoring, analyzing and take actions to mitigate frauds, and enhance authorizations
- Monitor payment network invoices and data integrity dashboards regular basis
- Ensure compliance with payment scheme mandates and announcements
- Detect anomalies and Gaps in network related activities and submit observations/ recommendations for improvements
- Manage a team of Risk/Dispute officers by assigning department goals whilst being responsible for development /career growth of the staff

EXPERIENCE & QUALIFICATIONS

- Overall 8 years of general banking experience in the banking sector, or any member finance institute of PCIA
- At least 4 years' experience in conducting fraud/risk-based activities as a supervisor or team leader
- Exposure to PCIASL fraud/ risk forums and participation on scheme workshops would be an added advantage
- In-depth knowledge and comprehensive understanding of the laws/ regulatory standards and guidelines pertaining to the payment card industry
- A good command of spoken and written English, and excellent interpersonal skills

Interested candidates are invited to forward their CVs to career@cargillsbank.com mentioning the post applied for, in the subject line of the email on or before **23rd September 2025**.

Head of Human Resources

Cargills Bank PLC,

No. 696, Galle Road, Colombo 03. Tel. 011 7 640 640



Official website

www.cargillsbank.com



FITCH RATING A(LKA)

Cargills Bank PLC is a licensed commercial bank supervised by the Central Bank of Sri Lanka

