

Job Description

- Maintain high standard of service at all counters, Restaurants and Lounges of the Airport Restaurant according to SOPs and Company Manual.
- Control cost & wastages of the lounges and the Restaurants.
- Ensure that cleanliness of the work area is maintained at the highest standard.
- Make sure to provide service to the correct table in a correct manner and ensure customer requests are handled in a polite and efficient manner.
- Clear all tables once guest leaves the premises.
- Ensure that all equipment and machinery are washed and stored in a correct manner.
- Follow up the guest's requirement without any delay and fulfill their needs efficiently.
- Perform cashiering duties as and when required and be responsible for cash excesses/shortages. All cashiering tasks to be carried out according to the Company Financial Manual and Standard Operating Procedure (SOP).
- Raise Kitchen Order Ticket (KOT) for collection of food items from the kitchen.
- Any malfunctioning of ware washing equipment and other Machineries to be observed and reported to the service supervisor.
- Maintain hygiene and ISO standards.
- Ensure that all information such as passenger load and revenue is passed to the relevant parties.

Requirements

- 06 passes including English and Mathematics for G. C. E. (O/L) with 2 years or more experience in Food & Beverage Industry.
- OR
- Passed G. C. E. (A/L) with full or part professional qualification in the relevant field with 2 years or more experience in Food & Beverage Industry.
 - High Level of IT literacy including sound knowledge in MS Excel.
 - Excellent writing and oral communication skills, negotiation/problem solving skills.
 - Sound planning and organizing skills coupled with a methodical approach to work.

Benefits

The selected candidate can be assured of an attractive and enhanced remuneration package with fringe benefits.

Job Information

Grade
3

Division Name
Restaurant Division

Date Opened
22/07/2025

Application Closing Date
05/08/2025

Job Type
Full time

Industry
Hospitality

City
Katunayake

Province
Western Province

Country
Sri Lanka

Postal Code
11450