

## You should ideally:

- possess 2- 4 years of experience in branch banking operations
- · have a fair knowledge on the products and services offered by the Bank
- · have good interpersonal and communication skills
- have a flair for excellent customer service

## You will be mainly responsible for:

 all operational activities at the branch whilst providing exceptional customer service and complying with the policies and guidelines set by the Bank and regulators.

We are an equal opportunity employer, committed to promoting an inclusive and diverse environment. Recruitment to the Bank is based solely on merit and competency irrespective of other characteristics that make our employees unique.

Any form of canvassing is discouraged. Correspondence will only be with the short-listed candidates.

Please apply via e-mail by sending an updated CV or a DFCC Bank application form which could be downloaded from our website to <a href="mailto:recruit@dfccbank.com">recruit@dfccbank.com</a> with the post applied for in the subject by 05th August 2025.

Chief Human Resource Officer DFCC Bank PLC 73/5, Galle Road, Colombo 03





