

BE PART OF OUR

GROWTH STORY



MANAGER – PAYMENT & SETTLEMENT REGULATORY REPORTING & SERVICE DELIVERY COD: CENTRAL OPERATIONS

You should ideally:

- pursue an MBA/ a Postgraduate Diploma in Strategic Management and Leadership/ and a Diploma in Banking and Finance (DBF) to enhance your expertise and career prospects in business and finance
- have a sound knowledge of legal aspects and transaction policies, ensuring compliance with the CBSL guidelines
- possess 15 years of experience in dealing with internal and external customers, along with versatile knowledge in officer functions and overall operations
- possess strong organizational and operational knowledge, the ability to mitigate risks, and effective decision-making skills
- have excellent verbal communication skills, the ability to resolve conflicts, and experience in managing staff effectively

You will be mainly responsible for:

- supervising, managing, and monitoring the operations of the Central Posting Unit, Service Delivery Unit, regulatory reporting process, ATM reconciliation, and utility reconciliation
- handling special projects, system improvements, and all other unit service level enhancement projects
- serving as the BCP Operation Coordinator of the Operations department
- overseeing audit, compliance, and operational risk, ensuring adherence to operational and technical procedures, and working to improve these procedures

We are an equal opportunity employer, committed to promoting an inclusive and diverse environment. Recruitment to the Bank is based solely on merit and competency irrespective of other characteristics that make our employees unique. Any form of canvassing is discouraged. Correspondence will only be with the short-listed candidates.

Please apply via e-mail by sending an updated CV or a DFCC Bank application form which could be downloaded from our website to recruit@dfccbank.com with the post applied for in the subject by **15th June 2025**.

Chief Human Resource Officer
DFCC Bank PLC 73/5,
Galle Road, Colombo 03