

BUILD YOUR **CAREER** WITH CARGILLS BANK

IT Security Operations Assistant

KEY RESPONSIBILITIES

- ✓ Manage and ensure proper operation of end user equipment and IT facilities including Computers and other peripheral devices while ensuring the required network connectivity to all devices adequately
- ✓ Install and ensure proper operation of all software installed on end-user devices
- ✓ Respond to Service Desk inquiries in an efficient and courteous manner whilst providing immediate solutions on IT related issues and follow-up to ensure issues have been resolved
- ✓ Maintain, Manage and Implement of PCIDSS and ISO recommendations
- ✓ Manage and maintain Data Loss Prevention (DLP), Privileged Access Management (PAM), and Endpoint Security solutions to ensure robust information security
- ✓ Administer Windows Servers, Active Directory (AD), and endpoint devices for optimal performance and security
- ✓ Oversee and manage Windows patch management solutions to ensure systems are up-to-date and compliant
- ✓ Administer Network Attached Storage (NAS) and Storage Area Network (SAN) systems to support data storage and recovery needs
- ✓ Manage and maintain corporate email solutions to ensure secure and reliable communication

EXPERIENCE & QUALIFICATIONS

- ✓ Possess minimum of 2 years of experience in IT industry preferably in the Banking / Finance industry
- ✓ Full / part professional qualification in IT Infrastructure
- ✓ HND or Bachelor's degree in IT
- ✓ Strong problem solving, Incident handling, troubleshooting and analytical skills
- ✓ Must be a team player with good communication / negotiation and interpersonal skills

Interested candidates are invited to forward their CVs to career@cargillsbank.com mentioning the post applied for, in the subject line of the email on or before **20th June 2025**.

Head of Human Resources
Cargills Bank PLC
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