



Armed with a proud history of over 29 years, Pan Asia Bank is on an exciting growth journey, evidenced by an array of recognitions, including being honoured as one of the Top 40 business entities in the country by Business Today, the most awarded entities by LMD, Best Green Bank in Sri Lanka by Global Banking & Finance, Best Bank for ESG by International Business Magazine, the Best CSR Bank by Brands & Business Magazine, to name a few.

We are looking for proactive, results-focused, and enthusiastic individuals to join our team. If you are ready to make a significant impact and be an integral part of our expanding team, we would love to hear from you! We believe your presence in our team will help enhance our standing further with your dynamic personality and professional skills.

ASSISTANT MANAGER - REMITTANCES

Remittance Department

Job Profile:

Assistant Manager - Remittances must be an individual with a strong analytical mindset, keen attention to detail, and a passion for driving system improvements and process efficiencies in the remittance sector. The ideal candidate will have experience in liaising with IT teams, managing system enhancements, and ensuring seamless operations within the remittance business.

Responsibilities:

- Conduct system improvements, process enhancements, and the introduction of innovative automated solutions
- Analyze business requirements related to remittances
- Liaise with IT development teams regarding the business requirements and plan project timelines
- Coordinate with IT development teams during system development phases (both back-end and front-end), quality assurance, and IT security stages
- Carry out User Acceptance Testing (UAT) in accordance with business requirements and maintain a record of UAT scripts
- Monitor system performance, process efficiency, turnaround time (TAT), and address any post-implementation issues
- Collaborate with relevant internal stakeholders to resolve issues, particularly those related to IT, affecting remittance operations.
- Oversee processes related to foreign exchange (FX) deal operations, compliance functions, and regulatory reporting mechanisms associated with remittances.

Candidate Prerequisites:

- Full/part qualification in Banking from IBSL or a degree/relevant qualification from an acceptable institution
- A minimum of 8-10 years of work experience at a reputable bank in Sri Lanka, with at least 5 years specifically in Remittance Operations
- In-depth knowledge of the end-to-end remittance processing using SFTP, API, and blockchain technologies
- Familiarity with User Acceptance Testing (UAT), Quality Assurance Testing (QA), and IT Security Testing for remittance systems
- Technical skills, including a thorough understanding of the MS Office suite, data analytics tools like Tableau and Power BI, as well as core banking systems such as Finacle, are advantageous
- Strong market research abilities and up-to-date industry knowledge
- Excellent communication, time management, negotiation, team management, and leadership skills

Remuneration:

The successful candidates will be provided with an attractive remuneration package including fringe benefits, commensurate with industry standards.