

Job Description

SriLankan Airlines Ltd, the National Carrier of Sri Lanka operates with a network of destinations throughout Asia, the Middle East, Europe and Australia. The Airline has a strong presence in Maldives and Southern India. SriLankan is a member of the 'oneworld' alliance.

SriLankan IT Systems drives the airline's IT strategy through digital transformation, technology adoption, data modeling, business intelligence, and business continuity. The focus is on transforming business and operational processes, expanding digital passenger reach, and improving customer experience through solutions design, development, and integrations while enhancing airline IT domain knowledge. Award-winning SriLankan IT team is seeking a dynamic individual to join as a Systems Engineer.

The individual is responsible for assisting in the implementation of the standard desktop from a non-IT customer's perspective. This includes planning and executing the delivery of the customer interface aspects, such as the roll-out, by effectively communicating with the customer to ensure a smooth implementation.

Key responsibilities will include:

- Installation, configuration and upgrade of databases in the organization when need arises.
- Daily Administration, monitoring and maintenance of databases in the organization to ensure smoother operations of application systems.
- Evaluate Hardware & Software applications when new changes implemented.
- Provide technical assistance to internal customers to solve day to day system related issues.
- Interact with service providers regularly to ensure they provide timely accurate assistance.
- Communicating and coordinating with other technical teams on daily basis to troubleshoot IT related issues.

Requirements

- Bachelor's Degree * in relevant field from a recognized University with minimum of 01 year post qualifying Relevant Experience (* Engineering, Computer Science, General Science with Mathematics, Management Information Systems, Applied Statistics.)
- OR
- Full professional qualification equivalent to NVQ Level 7 with 3 years post qualifying experience in a relevant discipline.

Age to be not more than 35 years as at 21st May 2025 which is the closing date.

Be a Sri Lankan Citizen.

Employment will be offered on fixed term contract.

Influencing will be a reflection of unsuitability.

We are an equal opportunity Organization.

Please note that we will correspond with you within a month of closing the advertisement in the event your application is shortlisted for consideration.

Job Information

Grade
8.1

Division Name
Information Technology

Date Opened
11/05/2025

Application Closing Date
21/05/2025

Job Type
Full time

Industry
Airline - Aviation

City
Katunayake

Province
Western

Country
Sri Lanka

Postal Code
11450