

# REGIONAL OPERATIONS MANAGER

## BRANCH NETWORK MANAGEMENT

The job holders will be responsible to upkeep of operations of the branches in the region with appropriate controls for sustainable, profitable growth of branch network in adherence to regulatory requirements, internal policies & guidelines.

### THE JOB

- Understand the strategy of the business, required operational & risk standards and get involved in development of operational plans for the region and ensure operationalization of same in order to achieve the targets of the business line.
- Provide inputs for all applicable policies that help in policy-driven execution of branch operations to AVP-branch Network Management through the Regional Manager.
- Provide feedback on work flows periodically, based on regulatory changes best practices to be adopted.
- Ensure easy understanding and adherence of the work flows of the branch network to all applicable employees in the region.
- Monitor and maintain cash balances at each branch, as per limits stipulated by the bank and to take required steps to review such limits on a periodic basis and recommend same to the respective AVP through the RM.
- Ensure effective support to business lines through operational excellence.
- Take part in training/performance evaluation of staff in the region and provide appropriate recommendation to the respective RM & AVP.
- Study and map all risk related incidents and conduct periodic branch audits as per the scope.
- Identify & provide recommendations in cost optimization initiatives to AVP – BNM.
- Manage the relief pool and deploy them as appropriate.

### THE PERSON

- Possess part/full qualification in Banking / Commerce / Finance or any other related field or equivalent academic qualification.
- Possess minimum 10 years of banking experience out of which 3 years in branch banking in Managerial level.
- Be excellent at relationship management and people skills.
- Possess proven leadership skills.
- Possess strong communication, presentation and negotiation skills.

The position is at Senior Deputy Manager / Manager Level.

Please login to <https://www.ndbbank.com/careers> to apply on or before 07th June 2024.

We will correspond only with the shortlisted applicants.

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Vice President Human Resources