



We are Sri Lanka's premier private sector commercial bank. Our visionary journey has taken us beyond the realms of business as we have made a conscious effort to go where no bank has dared to go; from downtrodden villages long-forgotten, to the world across the shores. The driving force behind this epoch-making journey is our strong team of achievers, affectionately known as the Hatna Family. As we continue to make history and move ahead, we invite dynamic and ambitious individuals to join us in our trailblazing banking saga.

We are looking for bright minds to make banking enjoyable.

CUSTOMER ENGAGEMENT ASSOCIATES - CALL CENTRE (Fixed Term Contract)

Requirements

- Ordinary Level (Local/London) with minimum 5 "C" passes including English and Mathematics
- Advanced Level (Local/London) with minimum 3 "S" passes
- Age between 18-25 years
- Willingness to work on shift basis including night shifts to support the 24/7 operation (transportation will be provided for shifts ending after 8.00pm within a radius of 21KM from the Centre)
- Ability to work on weekends and public holidays
- Fluency in English is compulsory
- Ability to speak in Sinhala & Tamil will be an added advantage
- Ability to work under pressure
- Computer literacy and proficiency in data entry operations
- Should be energetic and enthusiastic with willingness to learn
- Must be a team player with a positive attitude

- Selected candidates will be offered an attractive remuneration package, performance-based incentives with medical insurance and other facilities. Successful applicants will be stationed in Colombo.

- Walk-in if you have the passion to deliver an excellent service to customers while fulfilling your aspirations. An Ideal opportunity for school leavers and experienced individuals.

- HNB is an equal opportunity employer. Selections will be strictly on merit.

WALK-IN INTERVIEWS WILL BE HELD AS FOLLOWS

DATE : 14th May 2024

TIME SLOT : 8.30 – 11.30 a.m.

LOCATION : HNB Towers

Level 14, No. 479, T.B. Jayah Mawatha, Colombo 10.

* Please bring a copy of your Curriculum Vitae and NIC



APPLY VIA XPRESSJOBS