



STEP INTO A CAREER IN **BANKING**

ARE YOU THE ONE ? : Join Us as Customer Service Associates and make the rest of your life the best of your life

Are you passionate about providing exceptional customer service experiences?
We're seeking dedicated Customer Service Associates to join our dynamic team !

The Job :

- ▶ **Greet and assist** customers with a positive and helpful attitude
- ▶ Willing to work on a roster basis based in Colombo, **Wellawatta** area
- ▶ Flexibility to work overnight shifts for male candidates.
- ▶ Be a dynamic team player with a **tolerant and can do attitude**.
- ▶ Ability in **cross selling** than Bank's products and services to achieve the intended targets.

The Person :

- ▶ Should have passed GCE Advanced Level OR GCE Ordinary Level examinations.
- ▶ Prior work experience in Call center/Customer Service
- ▶ Full or partial professional /academic qualification
- ▶ Tri-lingual communication ability will be an added advantage.

School leavers awaiting GCE A/L examination results are also invited.

Walk in Interviews

Wednesday, 28th February 2024 (9.00 am - 12.00 pm)
Union Bank Head office, 01st floor (HR Department)
No 64, Galle Road, Colombo 03

Please make sure to bring your CV and NIC. Shortlisted candidates from the interview process will be subject to a written examination on a same date.

We are an Equal Opportunity Employer



UNION BANK

CUSTOMER SERVICE ASSOCIATE