

Pan Asia Bank, The Truly Sri Lankan bank, with over twenty-eight years of presence in the Banking Industry is on an ambitious growth trajectory. The Truly Sri Lankan Bank was recognized at the National Business Excellence Awards organized by the National Chamber of Commerce of Sri Lanka with two prestigious awards, the Runner-up Award for the Banking sector, and the Merit Award for Corporate Governance categories. These awards are a testament to strong financial/business fundamentals and how well the bank has laid a framework to mitigate any risks. In addition, Pan Asia Bank was also selected by LMD as one of the top 15 'Most Awarded Entities' in Sri Lanka.

We are looking to handpick a dynamic, results-oriented, and highly motivated individual to join us on this exciting journey and to make a positive contribution as a valued member of our growing organization.

IT SYSTEM OPERATOR

IT Department

Job Profile:

- Be the single point of contact for all IT related incidents, requests, problems
- Ensure smooth EOD process
- Ownership of major incidents to ensure coordination of resolving parties, effective communication to stakeholders and post incident review
- Oversees the routine operations of the Digital Channels of the bank including ATM, Remittances, Internet Banking, Mobile Banking and Lanka Pay products etc.

Candidate Profile:

- Diploma in IT or Banking examinations (CBF/IABF)
- Minimum 01 year of experience in System Operator role/ 1st level support role / Digital Application
 Support role
- Dynamic and positive thinking person with the capability of adaptability for the work
- Good communication skills and ability to multitask
- Age below 25 years

Desirable:

- CCNA, CCNP
- RHCA, RHCE
- Sound knowledge in Branch Operations and Finacle Core Banking
- Finacle EOD Operation

Remuneration:

The successful candidates will be provided with an attractive remuneration package including fringe benefits, commensurate with industry-standard and will be placed in an appropriate grade based on the level of competencies and experience.

Please forward your resume within 07 days of this advertisement, stating contact details of two non-related referees, to **careers@pabcbank.com** indicating the position applied for in the "Subject" line. Information forwarded by you shall be treated strictly confidential and referees shall be contacted with your consent.

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