

About us

SriLankan Airlines Ltd (SLA), the national carrier of Sri Lanka operates with a network of destinations throughout Asia, the Middle East, Europe and Australia. The airlines has a strong presence in Maldives and Southern India. SriLankan is a member of the 'oneworld' alliance.

Job Description

The post holder is responsible to introduce and implement new technology solutions for all the divisions based on new concepts and viable technologies to enhance process efficiencies and operational excellence.

Design digital solutions that can significantly improve passenger and employee experience through digitizing and automating business processes, while studying the feasibility and providing proposals to extend current and new IT solutions and systems to other SBUs and group entities for revenue generation.

Key Responsibilities Will Include:

- Conduct feasibility studies to adopt the latest digital technologies with internal and external subject matter expertise, aiming for a flexible and cost-effective approach to enhance business process productivity. Simultaneously engage in enhancing knowledge concerning IT solutions in the airline industry.
- Providing digitized solutions to enhance airline customer experience journey by analysing latest developments in IT industry and implementing necessary changes within SriLankan IT to improve efficiency & productivity.
- Conduct engagement workshops, identify top and complex business challenges, and ideate relevant digital solutions while focusing on cost analysis and facilitating design thinking practices.
- Serve as a single point of contact for maintaining current information on digital team initiatives.
- Leading in system study, requirement capturing, RFP preparation, technical evaluations, implementation, and subsequent enhancements for provided solutions
- Negotiating with suppliers/vendors to select the most beneficial package for the airline.

Requirements

- Bachelor's Degree in relevant field (Engineering, Computer Science, General Science with Mathematics, Management Information Systems, Applied Statistics) from a recognized University with minimum of 01 year post qualifying Relevant Experience

OR

- Full professional qualification equivalent to NVQ Level 7 with 3 years post qualifying experience in a relevant discipline.

Age to be not more than 35 years as at 11th January 2024 which is the closing date.

Influencing will be a reflection of unsuitability.

We are an equal opportunity Organization.

Employment will be offered on fixed term contract.

Please note that we will correspond with you within a month of closing the advertisement in the event your application is shortlisted for consideration.

Job Information

Grade

8.1

Department Name

Information Technology

Application Closing Date

11/01/2024

Industry

IT Services

City

Katunayake

Province

Western

Country

Sri Lanka

Postal Code

11450