

REGIONAL RECOVERY OFFICER (SOUTHERN REGION) – EXECUTIVE SME COLLECTIONS AND RECOVERIES

The job holder is responsible to manage / drive the collections and recoveries in the respective regions and maintain the delinquent flow rates and ratios as per the Bank's budgets/ KPIs

THE JOB

- Responsible in managing Collection and Recoveries of the respective region
- Coordinating with Network staff members to drive the recovery to maintain lower NPA ratios
- Manage / conduct the field visits efficiently/effectively and plan regional visits for all buckets to negotiate settlements
- Work closely with the respective portfolio managers at SME Recoveries unit to maximise NPL recoveries pertaining to the region
- Responsible in Identifying problem cases proactively and discuss amicable settlements to avoid litigation time / cost
- Coordinate with the in-house legal recovery team to follow up on cases and assist them to fast track litigation process to obtain judgement or enter settlements with clients
- Provide required support by visiting the client / negotiation to enable timely processing of SME S re-schedulements. Maintaining the SME-M NPL re-schedulement tracker
- Responsible in Working closely with SME Collection & Recoveries Team to achieve the Bank budgets and KPI

THE PERSON

- Possess minimum of 7 years working experience with at least 5 years' experience in handling Credit / Recoveries
- Be part / full qualified in Banking and / or completion of Diploma in Credit
- Possess sound knowledge in Collections and Recovery process
- Strong negotiation skills
- Possess excellent interpersonal and communication skills
- Ability to work independently and willing to travel to any part of the country

Please login to <https://www.ndbbank.com/careers> to apply on or before **25thst September 2023**

We will correspond only with the shortlisted applicants
"We are an equal opportunity Employer"



The future is banking on us

Vice President Human Resources