

Executive Domain Lead – Senior System Support Engineer

THE JOB

- Ensure all automated applications are fit for NDB Bank's purpose and designed with efficiency and integrity, adequately tested and deployed on time to provide a robust customer service
- Provide continuous support for all applications running in production and contingency sites by coordinating with internal technology / business teams and external vendors to resolve live application issues
- Ensure that all applications and related vendor support services comply with all internal and external audit, security and regulatory standards, policies and requirements
- Provide active support towards all the Change The Bank (CTB) initiatives to design, test and implement new products and system changes
- Ensure proper follow-up of all logged issues with vendors to maintain minimum age analysis in the logged issue
- Provide continuous (scheduled and unscheduled) updates to relevant governance and management forums

THE PERSON

- Bachelor's degree in Computer science / Information Technology or possess an equivalent professional qualification
- Possess minimum 06 years' experience in IT field of which more than 03 years of Banking experience
- Pay attention to detail and be able to work under pressure
- Possess good communication, presentation and negotiation skills
- Possess analytical and problem solving skills

Please login to <https://www.ndbbank.com/careers> to apply on or before **31st August 2023**

We will correspond only with the shortlisted applicants

"We are an equal opportunity Employer"



The future is banking on us

Vice President Human Resources