



WALK -IN INTERVIEWS

RETAIL RECOVERIES COLLECTIONS ADVISOR

We invite applications from highly driven and accomplished individuals for the position of “Collections Advisor” at Union Bank.

Careers with our Collections / Recoveries team allows you to immediately start in a role where your contribution will directly impact towards business growth.

▶ The Person

- ▶ Handling and achieving the set target within the given period.
- ▶ Maintaining a good rapport with internal and external customers.
- ▶ Monitoring and handling third party recovery agencies.
- ▶ Portfolio review and irregularities to be submitted to the team leader as per the requirement.
- ▶ Ensure issues identified, addressed and appropriate solutions given to customers.
- ▶ Ensure all escalations and complaints are resolved within the SLS.
- ▶ Actively participate for training programs, team gatherings and apply learning outcome to work in the present environment accordingly.

▶ The Person

- ▶ Should have passed GCE Advanced Level OR GCE Ordinary Level examinations.
- ▶ Possess excellent command in Sinhala & English language, both written and spoken.
- ▶ Age should be below 24 years.
- ▶ Strong negotiation skills.
- ▶ A team player with positive attitude and committed to achieving business goals.
- ▶ Should be polite, patient and solutions focused with customers.
- ▶ Possess excellent listening and problem-solving skills.
- ▶ Full or partial professional / academic qualification.
- ▶ Participation in sports activities.

▶ Rewards

Selected candidates can look forward to a competitive salary. This is an opportunity to be an essential part of our Bank by reaching out to potential clients and directly impacting the growth of the business.

Come explore these opportunities with us!

On: Saturday, 12th August 2023

At: Union Bank head office, No. 115, Old Kotte Road, Rajagiriya

Call on 011-2374100 / 0772 611 405 (Nipuni) / 0774 726 983 (Sandaru)

for more information.

Between: 10.00 am and 01.00 pm

Please remember to bring a copy of your CV and National Identity Card

We are an Equal Opportunity Employer

UNION BANK