Unleash
your potential with the apex body of
TOURISM!
SRI LANKA

Sri Lanka Tourism Development Authority (SLTDA) is the government authority tasked with planning, development, regulation, and policy implementation of tourism and related industries.

The tourism sector is identified as a critical contributor to the national economy for the future. The sector also attracts some of the highest foreign direct investments and high-profile investor projects to the country.

Assistant Director/Software Engineering

Overall resposibility of Software Applications of the Organisation.

The Job

- Develop, maintain and manage the software Apllications and ensure uninterrupted operation of the organisation.
- Manage Internal and external parties to implement Software Applications with minimum defects and expected standards
- Come up with innovative ideas to improve existing applications and provide budgetary input
- Monitor KPIs, SLAs, AMCs of application support staff and suppliers
- Create and handle RFPs, SRSs, CRs, and deliver Work closely with other teams when necessary to create software that is cohesive
- Development (writing source code) of certain parts of software when needed.

The Person

- The candidate should possess a degree in the field of Information Technology/ Computer Science/Software Engineering recognized by the University Grant Commission OR a National Vocational Qualification (NVQ) Certificate not less than Level 07 obtained from a Teritory and Vocational Education Commission recognized Technical/Vocational Trainning Institute in the relevant field **WITH**
- Minimum of 01 year post qulifying experience in the relevant field

Internal Applicants

- Should possess one of the above qualifications required by external applicants OR should possess minimum of five (05) years of satisfactory service in the relevant field in the "Junior Manager"(JM-1-2) grade II category.

Critical Skills and Experience

- Previous experience in considerable commercial grade software development with a good understanding of Software Development Lifecycle
- Should possess sound Knowledge in Project Management and implementations.

Extra Qualifications

- Preferably exposed to DevOps and with a reasonable understanding of ICT infrastructure.
- Previous experience in manging internal teams/external stakeholders and vendors.
- Experience of 3+ years in the relevant field will be an added advantage.
- Should be a team player with excellent communication skills (verbal & Written), good analytical skills, problem solving skills and out-of-the-box thinker.

Assistant Director/ Resorts

The position holder is responsible for overseeing the operations of a trading National Holiday Resort owned by SLTDA, ensuring efficient functioning, guest satisfaction, and compliance with industry regulations. They collaborate with departments, manage budgets, handle guest issues, and contribute to the promotion and improvement of the resort's performance and overall experience.

The Job

- Responsible for overseeing the operations of a trading National Holiday Resort owned by SLTDA.
- Assist the Director, Resorts Management in managing and supervising all resort activities.
- Collaborate with other departments to ensure efficient functioning of the resort.
- Develop and implement strategies to enhance guest satisfaction and improve overall resort experience.
- Monitor and evaluate the performance of resort staff and provide necessary training and guidance.
- Maintain and manage budgets, expenses, and financial records related to resort operations.
- Ensure compliance with SLTDA regulations and standards for the resort industry.
- Conduct regular inspections of the resort facilities and amenities to ensure quality and safety standards are met.
- Handle guest complaints and resolve issues in a timely and effective manner.
- Coordinate with marketing and sales teams to promote the resort and attract new customers.
- Stay updated on industry trends, competitor analysis, and customer preferences to recommend improvements and innovations for the resort.
- Prepare reports and presentations for management and stakeholders regarding resort performance and future plans.

The Person

The Candidate should possess **A** or **B**

A.
A Bachelor's Degree in Engineering/ Tourism Management/ Tourism and Hospitality Management/ Tourism Planning/ Tourism Development recognized by the University Grant Commission **WITH**

Minimum of 01 year post qualifying experience in the relevant field.

B.
Having completed a Diploma not less than three (03) years in Hotel & Catering/ Tourism and Hospitality Management from the Sri Lanka Institute of Tourism & Hotel Management (SLITHM) with five (05) years post qualifying management level experience in the relevant field.

Internal Applicants

Should possess one of the above qualifications required by external applicants OR should possess minimum of five (05) years of satisfactory service in the relevant field in the "Junior Manager"(JM-1-2) grade II category.

Critical Skills and Experience

- Previous experience in managing internal teams /external parties.
- Should be a team player with excellent communication skills (verbal & written)
- Good in analytical skills, problem solving skills and an out-of-the-box thinker.

Age: Should not be less than 22 and not more than 45 years. The upper age limit is not applicable to internal candidates.

Salary Scale: Rs. 54,550/- - 10 x 1,375 – 15 x 1,910 - Rs. 96,950 (MM1-2)

Initial step - Rs. 54,550/- + Cost of Living Allowance + Monthly Allowance

Benefits

- **Comprehensive and attractive Medical Insurance scheme covering the employee and family**
- **Loan facility**
- **Training for career enhancement (Local & Foriegn)**
- **Transport Allowance**
- **Tellephone Allowance**
- **Professional Allowance**

Interested candidates can obtain the application form via downloading from SLTDA website following the link: https://www.sltda.gov.lk/en/careers.

If you think that you are the right fit for the job, please send your filled application form along with the CV via registered post together with copies of certificates pertaining to academic/ professional qualifications, work experience and the names of two non-related referees to the undersigned on or before 12 th July 2023.

Please mention the position you are applying on the top left-hand corner of the envelope.

The candidates who are in the service of Government Department/ State Corporation/ Statutory Boards should submit their applications through the respective Heads of Department.

Chairman
Sri Lanka Tourism Development Authority 80, Galle Road
Colombo 03.