

Junior Executive – IT Operations

The Job:

- Executing and monitoring production day end operations
- Deploying PACKs / Fixes to Production and DR environments
- Monitoring all critical systems and services and coordinate with vendor to resolve issues
- Monitoring Branch links, ATMs / CRMs and all other critical devices
- Performing backups of all critical applications / databases
- Providing first level support for database, network and system issues
- Providing technical support for day end operations carried out by other IT teams
- Preparation of monthly down time reports and maintaining EOD statistics
- Actively participation on all DR simulation activities
- Documenting, reviewing and updating all processes and procedures under IT Operations

The Person:

- Full or part academic (Diploma/Degree) qualification in Information Technology or an equivalent professional qualification
- Possess over 5 years' experience in IT out of which 3 years in IT NOC or IT Operations
- Should possess excellent trouble shooting and analytical skills
- Excellent communication and problem solving skills
- Ability to work 24x7 roster basis
- Ability to work under pressure and with minimum supervision

Please login to <https://www.ndbbank.com/careers> to apply on or before 17th May 2023

We will correspond only with the shortlisted applicants

"We are an equal opportunity Employer"



Vice President
Group Human Resources

