

# JOIN THE BANK FOR EVERYONE



## Pinnacle Service Officer - Pinnacle Centre

Ideal candidate should;

- have passed the GCE O/L with credit passes for English and Mathematics **and** 3 passes at GCE A/L for the main subjects (excluding General English)
- possess 5 years' experience in Banking/Finance with exposure to handling high net-worth clients
- possess a pleasing, confident and outgoing personality
- have a strong sales and customer service mindset
- have good communication & interpersonal skills

Your main responsibility will be to;

- provide quality sales support to a team of relationship managers and be the overall coordinator for the team
- ensure smooth operation process through follow-up and personal organization
- provide superior and quality customer service to all customers

Applicants who do not possess 5 years of relevant experience may be considered for recruitment at junior levels.

A competitive remuneration package and other fringe benefits as well as structured career advancement opportunities and extensive training are on offer for the chosen candidate.

*As a bank, we are an equal opportunity employer, committed to promoting an inclusive environment and diverse environment. Recruitment to the Bank is based solely on merit and competency for the job role irrespective of other characteristics that make our employees unique.*

*Any form of canvassing is discouraged. Correspondence will only be with the short-listed candidates.*

Please apply via <https://dfccjobportal.peopleshr.com> by filling the online application form and submit same on or before 18 October 2022.

Senior Vice President (Human Resources)  
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website - [www.dfcc.lk](http://www.dfcc.lk)

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ICRA Lanka Rating (SL) AA- (Stable), Fitch Rating A+ (Stable), Licensed commercial bank supervised by CBSL.

