## JOIN THE BANK FOR EVERYONE



## **Assistant Relationship Manager - Merchant Relations**

You should ideally;

- possess a degree or full professional qualification in banking or related field
- possess six years of executive level experience in a bank / financial institution with hands on experience in card products, merchant/customer service, product management or new product development
- possess excellent communication and interpersonal skills
- possess the ability to build and sustain relationships
- be able to deal with stress situations and provide an excellent customer service

You will be mainly responsible for

- acquiring new businesses with innovative solutions through POS, QR, IPG and mobile solutions
- managing third party vendors, payment aggregators and looking for new business models
- managing the merchant portfolio and its growth

As a bank, we are an equal opportunity employer, committed to promoting an inclusive environment and diverse environment. Recruitment to the Bank is based solely on merit and competency for the job role irrespective of other characteristics that make our employees unique.

Any form of canvassing is discouraged. Correspondence will only be with the short-listed candidates.

Please apply via <a href="https://dfccjobportal.peopleshr.com">https://dfccjobportal.peopleshr.com</a> by filling the online application form and submit the same on or before 16 October 2022.

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