



# JOIN THE FASTEST GROWING BANK

## CUSTOMER SERVICE ASSOCIATES

Union Bank is one of the top 5 private commercial banks in Sri Lanka by market share, offering a wide range of banking products and services to both individuals and businesses. We believe in giving due attention and care to our customers by delivering prompt solutions.

Our Contact Centre operation is looking for energetic, pleasant and dynamic individuals who could be a part of a team that delivers excellence.

### Requirements

- Should have passed **GCE Advanced Level OR GCE Ordinary Level** examinations.
- Must have excellent communication skills in **Sinhala, Tamil and English**. Tamil should be compulsory.
- Willing to work on a roster basis based in Colombo, **Wallawatta** area.
- Age should be **25 years** or below.
- Be a team player with a **positive, tolerant and can-do attitude**.
- Ability in **cross selling** the Bank's products and services to achieve the intended targets.

### The following will be an added advantage to be selected;

- Prior work experience in Call Center / Customer Service.
- Full or partial professional / academic qualification.
- Participation in sports activities.

Selected candidates can look forward to a competitive salary. This is an opportunity to be an essential part of our Bank by reaching out to potential clients and directly impacting the growth of the business.

Applications should be forwarded via email [jobs@unionb.com](mailto:jobs@unionb.com) with the names of two non-related referees on or before **5th January 2021**. The email subject line must be stated "**Customer Service Associates**". All applications will be treated with strict confidence.

Please call on **011-2081512 / 011-2374100** for more information.

*\*Please note applications without the stated subject line will not be taken into consideration. We will only correspond with the shortlisted applicants.*



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